## **NAAHP** Medical Billing Certification Exam Topics and Reference Material

| HIPPA COMPLIANCE AND PRIVACY IN INSURANCE BILLING                                   |  |
|---|--|
| Health Insurance Portability and Accountability Act                                 |  |
| Health Insurance reform   |  |
| Confidential Information  |  |
| Patients' Rights  |  |
| HEALTH INSURANCE  |  |
| Health Benefit Exchanges  |  |
| Legal Principals of Insurance   |  |
| Insurance Contracts   |  |
| Physicians-Patients Contracts and Financial Obligation                              |  |
| Implied or Expressed Contracts  |  |
| The Insurance policy  |  |
| Coordination of Benefits  |  |
| General Policy Limitations  |  |
| Case Management Requirements  |  |
| Group Contract  |  |
|   |  |
| High-Deductible Health Plans Individual Contract                                    |  |
|   |  |
| Prepaid Health Plan Types of Health Insurance Coverage                              |  |
| Types of Health Insurance Coverage  MEDIACL DOCUMENTATION AND THE ELECTRONIC HEALTH |  |
| RECORD  |  |
| The documentation Process   |  |
| Health Record   |  |
| Documenters   |  |
| Reasons for Legible Documentation   |  |
| General Principles of Health Record   |  |
| Documentation   |  |
| Medical Necessity   |  |
| Legalities of Health record Billing Patterns  |  |
| Documentation Guidelines for Medical Services                                       |  |
| Contents of a Medical Report  |  |
| Diagnosis Terminology and Abbreviations   |  |
| Review and Audit of Health Records  |  |
| Retention of Records  |  |
| Termination of a Case   |  |
| Prevention of Legal Problems  |  |
| DIAGNOSIS CODING  |  |
| The Diagnostic Coding System  |  |
| Sequencing of Diagnostic Codes  |  |
| Reasons for the Development and use of Diagnostic Codes                             |  |
| Physician's Fee Profile   |  |
| History of Coding Diseases  |  |
| Computer-Assisted Coding  |  |
| Computer-rissisted Coding   |  |

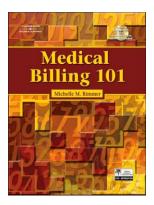
| International Classification of Diseases               | l |
|--|---|
| Diagnostic Code Book Conventions                       | l |
| General Coding Guidelines                              | 1 |
| Rules for Coding                                       | 1 |
| ICD-10-CM Diagnosis and Procedure Codes                | 1 |
| ICD-10-CM Versus ICD-9-CM                              | 1 |
| Format and Structure                                   | 1 |
| ICD-10-CM Code Book Conventions                        |   |
| PROCEDURAL CODING                                      | l |
| Current Procedural Terminology                         | l |
| Methods of Payment                                     | l |
| Fee Schedule   | l |
| Usual, Customary, and Reasonable                       | l |
| Format and Content of the CPT Code Book                | l |
| Category 1, 11, and 111 Codes                          | l |
| Coding Guidelines for Code Edits                       | 1 |
| Correct Use of Common CPT Modifiers                    |   |
| THE PAPER CLAIM CMS-1500                               | l |
| Types of Submitted Claims                              | l |
| Claims Status  | l |
| Abstracting from Medical records                       | l |
| Life or Health Insurance Applications                  | l |
| Health insurance Claim form (CMS-1500)                 | l |
| Basic Guidelines for Submitting a claim                | l |
| Completion of Insurance Claim Forms                    | l |
| Common Reasons Why Claim Forms Are Delayed or Rejected |   |
| ELECTRONIC DATA INTERCHANGE: TRANSACTIONS AND          | l |
| SECURITY   | l |
| Electronic Data Interchange                            | l |
| Electronic Claims                                      | 1 |
| Advantages of Electronic Claim Submission              | 1 |
| Clearinghouses   |   |
| RECEIVING PAYMENTS AND INSURANCE PROBLEM SOLVING       | 1 |
| Follow-Up After Claim Submission                       | 1 |
| Claim Policy Provisions                                | l |
| Payment Time Limits                                    | 1 |
| Explanation of Benefits                                | 1 |
| Claim Management Techniques                            | l |
| Insurance Claims Register                              | 1 |
| Tickler File   | 1 |
| Aging Reports  | l |
| Claim Inquiries  | l |
| Problem Paper and Electronic Claims                    | l |
| Types of Problems                                      | 1 |
| Rebilling  | 1 |
| Review and Appeal Process                              |   |

| Filing an Appeal  |
|---|
| State Insurance Commissioner                              |
| Commission Objectives                                     |
| Types of Problems handled by State Insurance Commissioner |
| OFFICE AND INSURANCE COLLECTION STRATEGIES                |
| The Collection Process                                    |
| Telephone Collection Procedures                           |
| Collection Letters  |
| Insurance Collection                                      |
| Collection Agencies                                       |
| THE BLUE PLANS, PRIVATE INSURANCE, AND MANAGED CARE       |
| PLANS   |
| Private Insurance   |
| Blue Cross and Blue Shield Plans                          |
| Managed Care  |
| Prepaid Group Practice Health Plans                       |
| Benefits  |
| Managed Care Systems                                      |
| Health Maintenance Organizations                          |
| Exclusive Provider Organizations                          |
| Independent Practice Associations                         |
| Preferred Provider Organizations                          |
| Physicians Provider Groups                                |
| Point-of-Service Plans                                    |
| Triple-Option Health Plans                                |
| Provider-Sponsored Organization                           |
| MEDICARE  |
| Policies and Regulations                                  |
| Eligibility Requirements                                  |
| Health Insurance Card                                     |
| Enrollment Status   |
| Benefits and Nonbenefits                                  |
| Medicare/Medicaid   |
| Medicare/Medigap  |
| Medicare Secondary Payer                                  |
| Medicare Managed Care Plans                               |
| Health Maintenance Organizations                          |
| Carrier Dealing Prepayment Organization                   |
| Federal False Claims Amendment Act                        |
| Payment Fundamentals                                      |
| Provider  |
| Prior Authorization                                       |
| Waiver of Liability Provision                             |
| Elective Surgery Estimate                                 |
| Prepayment Screens  |
| Medicare Reimbursement                                    |

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| Reasonable Fee                                    |  |
| Resource-Based Relative Value Scale               |  |
| Healthcare Common Procedure Coding System (HCPCS) |  |
| Claim Submission                                  |  |
| Time Limit  |  |
| After Claim Submission                            |  |
| Remittance Advice                                 |  |
| Medicare Summary Notice                           |  |
| Beneficiary Representative/Representative Payee   |  |
| Posting Payments                                  |  |
| MEDICAID  |  |
| Medicaid Programs                                 |  |
| Maternal and child Health Program                 |  |
| Low-Income Medicare Recipients                    |  |
| Medicaid Eligibility                              |  |
| Verifying Eligibility                             |  |
| Categorically Needy                               |  |
| Medically Needy                                   |  |
| Maternal and Child Health Program Eligibility     |  |
| Spousal Impoverishment Protection Law             |  |
| New Freedom Initiative                            |  |
| Accepting Medicaid Patients                       |  |
| Medicaid Benefits                                 |  |
| Covered Services                                  |  |
| Disallowed Services                               |  |
| Medicaid Managed Care                             |  |
| Claim Procedures                                  |  |
| Copayment   |  |
| Prior Approval                                    |  |
| Time Limit  |  |
| Reciprocity                                       |  |
| Claim Form  |  |
| After Claim Submission                            |  |
| Remittance Advice                                 |  |
| Appeals   |  |
| TRICARE AND CHAMPVA                               |  |
|   |  |
| TRICARE Programs                                  |  |
| Eligibility Noneyajlakility Statement             |  |
| Nonavailability Statement                         |  |
| TRICARE Standard                                  |  |
| Enrollment Identification Cord                    |  |
| Identification Card                               |  |
| Benefits Fig. 1 Variables                         |  |
| Fiscal Year                                       |  |
| Authorized Providers of Health care               |  |
| Preauthorization                                  |  |

| Payment  |  |
|--|--|
| Preauthorization   |  |
| Payments   |  |
| WORKERS' COMPENSATION  |  |
| Workers' Compensation Statutes                                       |  |
| Workers' Compensation Reform   |  |
| Workers' Compensation Laws and Insurance                             |  |
| Purposes of Workers' Compensation Laws                               |  |
| Self-Insurance   |  |
| Managed Care   |  |
| Eligibility  |  |
| Industrial Accident  |  |
| Occupational Illness   |  |
| Coverage   |  |
| Federal Laws   |  |
| State laws   |  |
| State Disability and Workers' Compensation                           |  |
| Benefits   |  |
| Types of claims  |  |
| Nondisability Claim  |  |
| Temporary Disability Claim   |  |
| Permanent Disability Claim   |  |
| HOSPITAL BILLING   |  |
| Patient Service Representative                                       |  |
| Qualifications   |  |
| Primary Functions  |  |
| Admissions Procedures  |  |
| Appropriateness Evaluation Protocols                                 |  |
| Admitting Procedures for Major Insurance Programs                    |  |
| Preadmission Testing   |  |
| Present on Admission   |  |
| Utilization Review   |  |
| Hospital Billing Claim Form  |  |
| Uniform Bill Inpatient and Outpatient Paper or Electronic Claim Form |  |

## Medical Billing 101 / Edition 1 by Michelle M. Rimmer



## **Insurance Handbook for the Medical Office, 12th Edition**

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